# David Thomas

Network Administrator | Tech Support

www.davidthomas.us

**History of providing timely, accurate, and expert** technical support, including the ability to build, setup, configure, upgrade, repair and maintain PC workstations, software, networking services, and peripherals, including but not limited to A/V, presentation, and broadcast equipment.

**Self-motivated, seasoned professional,** experienced working autonomously with limited supervision and professional independent judgement.

**Refined communication skills** and ability to instruct others in the proper use of technology and explain complex IT concepts in simple terms for end users.

## **PROFESSIONAL EXPERIENCE**

### Worship Pastor / Administrator / Founder

#### Truth Tabernacle of Praise, Stone Mountain, GA

Co-founder of new church, including all organizational and logistic responsibilities. Directly responsible for every facet of technology including computer, audio/video systems and LED road sign.

- Planned, purchased, deployed and maintained all IT equipment including but not limited to PCs, wireless handheld devices, laptops, printers and other end user devices
- Responsible for purchase, administration, troubleshooting and support of LAN/WAN and server environment
- Vast experience with fast Ethernet, wireless networking and connectivity, data backup and restoration

#### Substitute Teacher, Fine Arts Specialist

**Gwinnett County Public Schools** Frequently called upon for high school fine arts & technology classes

#### **Woodwind Instructor**

Grayson High School Marching Band, Grayson, GA Provides instruction and direction during band camp & competition season

#### **Minister of Music and Worship**

Rehoboth Baptist Church, Tucker, GA Mabel White Baptist Church, Macon, GA First Baptist Church, Callahan, FL

- Considered the resident technology expert, often called to provide help desk type support for end users and server maintenance
- Led two relocation projects including planning and design of music areas, all technology, and logistics for moving entire organization

## SKILLS

PC Help Desk & Strong troubleshooting skills

Deploying and Supporting Windows, Mac, and Linux (Ubuntu) Operating Systems

Microsoft Office Applications / Office 365

Music Technology Expert (PC and Mac adept) (Finale, Pro Tools, Logic Pro X)

Ability to multitask and handle multiple requests simultaneously

Peer to Peer remote connectivity

Detail oriented

Strong Organizational, Time Management, Problem Solving and Planning Skills

Superior Written and Verbal Communication

## HIGHLIGHTS

#### Extensive Supervisory Experience

Produced **Weekly** public events, directly responsible for all technology and audio/video systems

Established and managed bi-weekly Live Web Stream including System Design and maintenance of all related equipment

Program Director for Weekly Live Television

## **EDUCATION**

**Bachelor of General Studies, Music** William Carey University, Hattiesburg, MS

Associate of Arts Florida State College at Jacksonville, FL